

## Driver Education Feedback and Complaint Form

**NMAC 18.20.3.15.F** A licensee shall, upon request, provide each student with a form prepared by the bureau that allows the student or the student's parent to notify the bureau regarding a comment or concern about the school or an instructor;

**NMAC 18.20.3.16.A** The bureau has the authority to evaluate a driver education school at any time, for any reason, whether on its own accord or due to complaints from any individual, and to first discuss the complaints with the affected driver education school.

Please complete the form below to formally submit a complaint or feedback regarding a driver's education school or instructor for review by UNM Traffic Safety Center.

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### Submitter Information

Full Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Student Name(s) (if applicable): \_\_\_\_\_

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### School/Instructor Information

Name of Driver's Education School: \_\_\_\_\_

Name of Instructor (if applicable): \_\_\_\_\_

School Address: \_\_\_\_\_

Class Start Date & Time (if applicable): \_\_\_\_\_

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### Details of Comment or Concern

Type of Submission:

Comment

Concern/Complaint

Date of Incident (if applicable): \_\_\_\_\_

Location of Incident (if applicable): \_\_\_\_\_

Description of Incident or Feedback:

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Have you discussed this matter with the school and/or instructor?

Yes

No

If yes, what was the outcome of your discussion?

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**Acknowledgment**

By signing below, I certify that the information provided is accurate to the best of my knowledge and understand that this submission will be reviewed by the UNM Traffic Safety Center as required by NMAC 18.20.3.15.F.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

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**Submission Instructions**

You may submit this form through one of the following methods:

Email: [selenatran1@unm.edu](mailto:selenatran1@unm.edu)

Mail:

ATTN: Compliance Specialist  
UNM Traffic Safety Center  
MSC07 4030  
1 University of New Mexico  
Albuquerque, NM 87131-0001

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If you have any questions regarding this form, please contact Selena Tran at [selenatran1@unm.edu](mailto:selenatran1@unm.edu) or via telephone at 505.627.1108.